

# Tami Moore

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## SUMMARY

I am passionate about activities that combine left- and right-brain cooperation. As an artist, programmer, and writer, I get plenty of logical and creative exercise. Solving puzzles such that the end result is both elegant and easy to use is sunshine to my soul.

I have worked as an application developer, database administrator, consultant, project lead, and technical documentation expert. I'm a quick study when it comes to learning new skills to get the job done, and "that's not in my job description" is not part of my lexicon.

## EDUCATION

Bachelor of Business Administration in  
Management Information Systems  
Texas A&M University, College Station, TX  
Graduation: May 2004

## TECHNICAL SKILLS

- *Languages:* SQL ◇ PHP ◇ VB.NET ◇ ASP.NET  
◇ CSS ◇ HTML ◇ JavaScript ◇ XML
- *Technologies:* Visual Studio ◇ IIS ◇ SQL Server  
◇ Visio ◇ Photoshop ◇ Office Suite
- *Databases:* MySQL ◇ SQL Server ◇ Access

## WORK EXPERIENCE

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### Programmer, Documentation Expert @ Full Compass Systems

Madison, Wisconsin ◇ December 2005 – present

#### *Technical Environment*

SQL, .NET, XML, PHP, CSS, MySql, SQL Server, IIS, CVS, Visio, and a partridge in a pear tree

- Spearheaded the use of both wiki and ticketing system, contributing to extensive documentation used to de-mystify several application systems.
- Tackled the sticky politics of PCI DSS, creating all documentation and managing the changes necessary to reach compliance, saving the company hundreds of thousands of dollars in consultant and legal fees. Some sanity may have been lost in the process.
- Continued education for programming-related skills, including LAMP certification, Microsoft Dynamics AX developer classes, and classes in SQL Server Database Administration.
- Maintained legacy PHP and .NET applications, cleaning up tangled code when permitted and adding new functionality as required, increasing productivity for multiple departments.
- Crafted new PHP and .NET solutions (including reporting and web development efforts) which directly impacted sales and customer satisfaction as well as allowing swifter reaction on the part of decision-makers throughout the company.
- Developed a Disaster Recovery plan for web- and .NET-related servers and applications, including maintaining documentation and yearly review schedule.
- As Scribe for the Dynamics AX implementation process, worked with every department in the company to document current work processes, bringing that information into managerial meetings to aid in the decision-making process.
- "Other Duties As Assigned" – Gave assistance anywhere I was needed.

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**Programmer @ Landata Systems**

*Houston, Texas ◇ May 2005 – December 2005*

*Technical Environment*

SQL, JavaScript, VB .NET, VB 6.0, HTML, CSS, XML

- Survived a crash course in Onyx (a comprehensive CRM tool) development
- Responsible for maintenance, upgrades, data conversion, and project evaluation.
- Worked closely with multiple business groups to ensure the solution met business needs
- Generated project documentation

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**Consultant/Programmer @ Software Architects**

*Houston, Texas ◇ May 2004 – May 2005*

*Technical Environment*

SQL, Sybase, VB .NET, Crystal Reporting

- Worked on the CO2 Deficiencies and Netback projects for Kinder Morgan's back office team. These projects added new stored procedures, database objects, and logic to the Kinder Morgan CO2 accounting process.
- Responsible for coding, testing, and implementing both stored procedures and VB.Net reports through the use of both Transact-SQL and Crystal Reporting Services.
- Coordinated efforts with team members assigned to interlocking pieces of the project.

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**Programmer @ Universal Computer Systems**

*College Station, Texas ◇ January 2002 – April 2004*

*Technical Environment*

VB Script, ASP, ADO, SQL, CSS, HTML, Photoshop

- Worked as part of a team to develop robust B2B sites. These sites were a central focus for marketing documentation, customer interaction, and e-commerce features, as well as containing comprehensive and robust back ends for business user upkeep.
- Designed, developed, tested, implemented, and maintained requested updates and changes to these sites.
- Managed project scheduling and scope creep. Mostly, I watched the scope as it crept.
- Developed multiple internal Knowledge Base Sites, which were used to greatly increase departmental efficiency and documentation ease throughout the company.

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**Before That**

I worked as a cashier in the Lawn & Garden department at Wal-Mart, trained a deafening number of beagles at Housebreak Hotel, and channeled my inner horse whisperer at a ranch in Texas. I have resisted the urge to clicker-train my co-workers, but a little bit of customer service goes a long way. None of it was wasted experience.